Scanning

Read the following text quickly and answer the questions that follow.

**The Voices of Time**

Time talks. It speaks more plainly than words. The message it conveys comes through loud and clear. Because it is manipulated less consciously, it is subject to less distortion than the spoken language. It can shout the truth where words lie.

I was once a member of a mayors' committee on human relations in a large city. My assignment was to estimate what the chances were of non-discriminatory practices being adopted by the different city departments. The first step in this project was to interview the department heads, two of whom were themselves members of minority groups. If one were to believe the words of these officials, it seemed that all of them were more than willing to adopt non-discriminatory labour practices. Yet I felt that, despite what they said, in only one case was there much chance for a change. Why? The answer lay in how they used the silent language of time and space.

Special attention had been given to arranging each interview. Department heads were asked to be prepared to spend an hour or more discussing their thoughts with me. Nevertheless, appointments were forgotten; long waits in outer offices (fifteen to forty-five minutes) were common, and the length of the interview was often cut down to ten or fifteen minutes. I was usually kept at an ***impersonal*** distance during the interview. In only one case did the department head come from behind his desk. These men had a position and they were literally and figuratively sticking to it!

The implications of this experience (one which public-opinion pollsters might well heed) is quite obvious. What people do is frequently more important than what they say. In this case the way these municipal authorities handled time was eloquent testimony to what they inwardly believed, for the structure and meaning of time systems, as well as the time intervals, are easy to identify. In regard to being late there are: "mumble something" periods, slight apology periods, mildly insulting periods requiring full apology, rude periods, and downright insulting periods. The psychoanalyst has long been aware of the significance of communication on this level. He can point to the way his patients handle time as evidence of "resistances" and "transference."

Different parts of the day, for example, are highly significant in certain contexts. Time may indicate the importance of the occasion as well as on what level an interaction between persons is to take place. In the United States if you telephone somebody very early in the morning, while he is shaving or having breakfast, the time of the call usually signals a matter of utmost importance and extreme urgency. The same applies for calls after 11.00 p.m. A call received during sleeping hours is apt to be taken as a matter of life and death, hence the rude joke value of these calls among the young. Our realization that time talks is even reflected in such common expressions as, "What time does the clock say?"

An example of how thoroughly these things are taken for granted was reported to me by John Useem, an American social anthropologist, in an illuminating case from the South Pacific. The natives of one of the islands had been having a difficult time getting their white supervisors to hire them in a way consistent with their traditional status system. Through ignorance the supervisors had hired too many of one group and by so doing had disrupted the existing balance of power among the natives. The entire population of the island was **seething** (crowded and restless)because of this error. Since the Americans continued in their ignorance and refused to hire according to local practice, the head men of the two factions met one night to discuss an acceptable reallocation of jobs. When they finally arrived at a solution, they went en masse to see the plant manager and woke him up to tell him what had been decided. Unfortunately it was then between two and three o'clock in the morning. They did not know that it is a sign of extreme urgency to wake up Americans at this hour. As one might expect, the American plant manager, who understood neither the local language nor the culture nor what the hullabaloo was all about, thought he had a riot on his hands and called out the Marines. It simply never occurred to him that the parts of the day have a different meaning for these people than they have for us.

On the other hand, plant managers in the United States are fully aware of the significance of a communication made during the middle of the morning or afternoon that takes everyone away from his work. Whenever they want to make an important announcement they will ask: "When shall we let them know?" In the social world a girl feels insulted when she is asked for a date at the last minute by someone she doesn't know very well, and the person who extends an invitation to a dinner party with only three or four days' notice has to apologize. How different from the people of the Middle East with whom it is pointless to make an appointment too far in advance, because the informal structure of their time system places everything beyond a week into a single category of "future" in which plans tend to "slip off their minds."

Advance notice is often referred to in America as "lead time," an expression which is significant in a culture where schedules are important. While it is learned informally, most of us are familiar with how it works in our own culture, even though we cannot state the rules technically. The rules for lead time in other cultures, however, have rarely been analysed. At the most they are known by experience to those who have lived abroad for some time. Yet think how important it is to know how much time is required to prepare people, or for them to prepare themselves, for things to come. Sometimes lead time would seem to be very extended. At other times, in the Middle East, any period longer than a week may be too long.

How troublesome differing ways of handling time can be is well illustrated by the case of an American agriculturalist assigned to duty as an attach of our embassy in a Latin country. After what seemed to him a suitable period he let it be known that he would like to call on the minister who was his counterpart. For various reasons, the suggested time was not suitable; all sorts of cues came back to the effect that the time was not yet ripe to visit the minister. Our friend, however, persisted and forced an appointment which was reluctantly granted. Arriving a little before the hour (the American respect pattern), he waited. The hour came and passed; five minutes - ten minutes - fifteen minutes. At this point he suggested to the secretary that perhaps the minister did not know he was waiting in the outer office. This gave him the feeling that he had done something concrete and also helped to overcome the anxiety that was stirring inside him. Twenty minutes - twenty-five minutes - thirty minutes - forty-five minutes (the insult period)!

He jumped up and told the secretary that he had been "cooling his heels" in an outer office for forty-five minutes and he was "damned sick and tired" of this type of treatment. The message was relayed to the minister, who said, in effect, "Let him cool his heels." The attach's stay in the country was not a happy one.

The principal source of misunderstanding lay in the fact that in the country in question the five-minute delay interval was not significant. Forty-five minutes, on the other hand, instead of being at the tail end of the waiting scale, was just barely at the beginning. To suggest to an American's secretary that perhaps her boss didn't know you were there after waiting sixty seconds would seem absurd, as would raising a storm about "cooling your heels" for five minutes. Yet this is precisely the way the minister registered the protestations of the American in his outer office! He felt, as usual, that Americans were being totally unreasonable.

Throughout this unfortunate episode the attach was acting according to the way he had been brought up. At home in the United States his responses would have been normal ones and his behaviour legitimate. Yet even if he had been told before he left home this sort of thing would happen, he would have had difficulty not feeling insulted after he had been kept waiting for forty-five minutes. If, on the other hand, he had been taught the details of the local time system just as he should have been taught the local spoken language, it would have been possible for him to adjust himself accordingly.

What bothers people in situations of this sort is that they don't realize they are being subjected to another form of communication, one that works part of the time with language and part of the time independently of it. The fact that the message conveyed is couched in no formal vocabulary makes things doubly difficult, because neither party can get very explicit about what is actually taking place. Each can only say what he thinks is happening and how he feels about it. The thought of what is being communicated is what hurts.

AMERICAN TIME

People of the Western world, particularly Americans, tend to think of time as something fixed in nature, something around us from which we cannot escape; an ever present part of the environment, just like the air we breathe. That it might be experienced in any other way seems unnatural and strange, a feeling which is rarely modified even when we begin to discover how really different it is handled by some other people. Within the West itself certain cultures rank time much lower in over-all importance than we do. In Latin America, for example, where time is treated rather cavalierly, one commonly hears the expression, "Our time or your time?" "Hora americana, hora mejicana?"

As a rule, Americans think of time as a road or a ribbon stretching into the future, along which one progresses. The road has segments or compartments which are best kept discrete ("one thing at a time"). People who cannot schedule time are looked down upon as impractical. In at least some parts of Latin America, the North American (their term for us) finds himself annoyed when he has made an appointment with somebody, only to find a lot of other things going on at the same time. An old friend of mine of Spanish cultural heritage used to run his business according to the "Latino" system. This meant that up to fifteen people were in his office at the same time. Business which might have been finished in a quarter of an hour sometimes took a whole day. He realized, of course, that the Anglo-Americans were disturbed by this and used to make some allowance for them, a dispensation which meant that they spent only an hour or so in his office when they had planned on a few minutes. The American concept of the discreteness of time and the necessity for scheduling was at variance with this amiable and seemingly confusing Latin system. However, if my friend had adhered to the American system he would have destroyed a vital part of his prosperity.

People who came to do business with him also came to find out things and to visit each other. The ten to fifteen Spanish-Americans and Indians who used to sit around the office (among whom I later found myself after I had learned to relax a little) played their own part in a particular type of communications network.

Not only do we Americans segment and schedule time, but we look ahead and are oriented almost entirely toward the future. We like new things and are preoccupied with change. We want to know how to overcome resistance to change. In fact, scientific theories and even some pseudo-scientific ones, which incorporate a striking theory of change, are often given special attention.

Time with us is handled much like a material; we earn it, spend it, save it, waste it. To us it is somewhat immoral to have two things going on at the same time. In Latin America it is not uncommon for one man to have a number of simultaneous jobs which he either carries on from one desk or which he moves between, spending a small amount of time on each.

While we look to the future, our view of it is limited. The future to us is foreseeable future, not the future of the South Asian that involves many centuries. Indeed, our perspective is so short as to inhibit the operation of a good many practical projects, such as sixty- and one-hundred-year conservation works requiring public support and public funds. Anybody who has worked in industry or in the government of the United States has heard the following: "Gentlemen, this is for the long term! Five or ten years."

For us a "long time" can be almost anything - ten or twenty years, two or three months, a few weeks, or even a couple of days. The South Asian, however, feels that it is perfectly realistic to think of a "long time" in terms of thousands of years or even an endless period. A colleague once described their conceptualization of time as follows: "Time is like a museum with endless corridors and alcoves. You, the viewer, are walking through the museum in the dark, holding a light to each scene as you pass it. God is the curator of the museum, and only He knows all that is in it. One lifetime represents one alcove."

The American's view of the future is linked to a view of the past, for tradition plays an equally limited part in American culture. As a whole, we push it aside or leave it to a few souls who are interested in the past for some very special reason.

There are, of course, a few pockets, such as New England and the South, where tradition is emphasized. But in the realm of business, which is the dominant model of United States life, tradition is equated with experience, and experience is thought of as being very close to if not synonymous with know-how. Know-how is one of our prized possessions, so that when we look backward it is rarely to take pleasure in the past itself but usually to calculate the know-how, to assess the prognosis for success in the future.

Promptness is also valued highly in American life. If people are not prompt, it is often taken either as an insult or as an indication that they are not quite responsible. There are those, of a psychological bent, who would say that we are obsessed with time. They can point to individuals in American culture who are literally time-ridden. And even the rest of us feel very strongly about time because we have been taught to take it so seriously. We have stressed this aspect of culture and developed it to a point unequalled anywhere in the world, except, perhaps, in Switzerland and North Germany. Many people criticize our obsessional handling of time. They attribute ulcers and hypertension to the pressure engendered by such a system. Perhaps they are right.

SOME OTHER CONCEPTS OF TIME

Even within the very borders of the United States there are people who handle time in a way which is almost incomprehensible to those who have not made a major effort to understand it. The Pueblo Indians, for example, who live in the Southwest, have a sense of time which is at complete variance with the clock-bound habits of the ordinary American citizen. For the Pueblos events begin when the time is ripe and no sooner.

I can still remember a Christmas dance I attended some twenty-five years ago at one of the pueblos near the Rio Grande. I had to travel over bumpy roads for forty-five miles to get there. At seven thousand feet the ordeal of winter cold at one o'clock in the morning is almost unbearable. Shivering in the still darkness of the pueblo, I kept searching for a clue as to when the dance would begin.

Outside everything was impenetrably quiet. Occasionally there was the muffled beat of a deep pueblo drum, the opening of a door, or the piercing of the night's darkness with a shaft of light. In the church where the dance was to take place a few white towns-folk were huddled together on a balcony, groping for some clue which would suggest how much longer they were going to suffer. "Last year I heard they started at ten o'clock." "They can't start until the priest comes." "There is no way of telling when they will start." All this punctuated by chattering teeth and the stamping of feet to keep up circulation.

Suddenly an Indian opened the door, entered, and poked up the fire in the stove. Everyone nudged his neighbour: "Maybe they are going to begin now." Another hour passed. Another Indian came in from outside, walked across the nave of the church, and disappeared through another door. "Certainly now they will begin. After all, it's almost two o'clock." Someone guessed they were just being ornery in the hope that the white men would go away. Another had a friend in the pueblo and went to his house to ask when the dance would begin. Nobody knew. Suddenly, when the whites were almost exhausted, there burst upon the night the deep sounds of the drums, rattles, and low male voices singing. Without warning the dance had begun.

After years of performances such as this, no white man in his right mind will hazard a guess as to when one of these ceremonial dances will begin. Those of us who have learned now know that the dance doesn't start at a particular time. It is geared to no schedule. It starts when "things" are ready!

As I pointed out, the white civilized Westerner has a shallow view of the future compared to the Oriental. Yet set beside the Navajo Indians of northern Arizona, he seems a model of long-term patience. The Navajo and the European-American have been trying to adjust their concepts of time for almost a hundred years. So far they have not done too well. To the old-time Navajo time is like space - only the here and now is quite real. The future has little reality to it.

An old friend of mine reared with the Navajo expressed it this way: "You know how the Navajo love horses and how much they love to gamble and bet on horse races. Well, if you were to say to a Navajo, 'My friend, you know my quarter horse that won all the races at Flagstaff last Fourth of July?' that Navajo would eagerly say 'yes, yes,' he knew the horse; and if you were to say, 'In the fall I am going to give you that horse,' the Navajo's face would fall and he would turn round and walk away. On the other hand, if you were to say to him, 'Do you see that old bag of bones I just rode up on? That old hay-bellied mare with the knock knees and pigeon toes, with the bridle that's falling apart and the saddle that's worn out? You can have that horse, my friend, it's yours. Take it, ride it away now.' Then the Navajo would beam and shake your hand and jump on his new horse and ride away. Of the two, only the immediate gift has reality; a promise of future benefits is not even worth thinking about."

In the early days of the range control and soil conservation programs it was almost impossible to convince the Navajo that there was anything to be gained from giving up their beloved sheep for benefits which could be enjoyed ten or twenty years in the future. Once I was engaged in the supervision of the construction of small earth dams and like everyone else had little success at first in convincing Navajo workmen that they should work hard and build the dam quickly, so that there would be more dams and more water for the sheep. The argument that they could have one dam or ten, depending on how hard they worked, conveyed nothing. It wasn't until I learned to translate our behaviour into their terms that they produced as we knew they could.

The solution came about in this way. I had been discussing the problem with a friend, Lorenzo Hubbell, who had lived on the reservation all his life. When there were difficulties I used to find it helpful to unburden myself to him. Somewhere in his remarks there was always a key to the underlying patterns of Navajo life. As we talked I learned that the Navajo understood and respected a bargain. I had some inkling of this when I noticed how unsettled the Indians became when they were permitted to fall down on the job they had agreed to do. In particular they seemed to be apprehensive lest they be asked to repay an unfulfilled obligation at some future time. I decided to sit down with the Navajo crew and talk to them about the work. It was quite useless to argue about the future advantages which would accrue from working hard; linear reasoning and logic were meaningless. They did respond, however, when I indicated that the government was giving them money to get out of debt, providing jobs near their families, and giving them water for their sheep. I stressed the fact that in exchange for this, they must work eight hours every day. This was presented as a bargain. Following my clarification the work progressed satisfactorily.

One of my Indian workmen inadvertently provided another example of the cultural conflict centering around time. His name was "Little Sunday." He was small, wiry, and winning. Since it is not polite to ask the Navajo about their names or even to ask them what their name is, it was necessary to inquire of others how he came to be named "Little Sunday." The explanation was a revealing one.

In the early days of the white traders the Indians had considerable difficulty getting used to the fact that we Europeans divided time into strange and unnatural periods instead of having a "natural" succession of days which began with the new moon and ended with the old. They were particularly perplexed by the notion of the week introduced by the traders and missionaries. Imagine a Navajo Indian living some forty or fifty miles from a trading store that is a hundred miles north of the railroad deciding that he needs flour and maybe a little lard for bread. He thinks about the flour and the lard, and he thinks about his friends and the fun he will have trading, or maybe he wonders if the trader will give him credit or how much money he can get for the hide he has. After riding horseback for a day and a half to two days he reaches the store all ready to trade. The store is locked up tight. There are a couple of other Navajo Indians camped in the hogan built by the trader. They say the trader is inside but he won't trade because it's Sunday. They bang on his door and he tells them, "Go away, it's Sunday," and the Navajo says, "But I came from way up on Black Mesa, and I am hungry. I need some food."What can the trader do? Soon he opens the store and then all the Navajo pour in. One of the most frequent and insistent Sunday visitors was a man who earned for himself the sobriquet "Big Sunday." "Little Sunday," it turns out, ran a close second.

The Sioux Indians provide us with another interesting example of the differing views toward time. Not so long ago a man who was introduced as the superintendent of the Sioux came to my office. I learned that he had been born on the reservation and was a product of both Indian and white cultures, having earned his A.B. at one of the Ivy League colleges.

During a long and fascinating account of the many problems which his tribe was having in adjusting to our way of life, he suddenly remarked: "What would you think of a people who had no word for time? My people have no word for 'late' or for 'waiting', for that matter. They don't know what it is to wait or to be late." He then continued, "I decided that until they could tell the time and knew what time was they could never adjust themselves to white culture. So I set about to teach them time. There wasn't a clock that was running in any of the reservation classrooms. So I first bought some decent clocks. Then I made the school buses start on time, and if an Indian was two minutes late that was just too bad. The bus started at eight forty-two and he had to be there."

He was right of course. The Sioux could not adjust to European ways until they had learned the meaning of time. The superintendent's methods may have sounded a bit extreme, but they were the only ones that would work. The idea of starting the buses off and making the drivers hold to a rigid schedule was a stroke of genius; much kinder to the Indian, who could better afford to miss a bus on the reservation than lose a job in town because he was late.

There is, in fact, no other way to teach time to people who handle it as differently from us as the Sioux. The quickest way is to get very technical about it and to make it mean something. Later on these people can learn the informal variations, but until they have experienced and then mastered our type of time they will never adjust to our culture.

Thousands of miles away from the reservations of the American Indian we come to another way of handing time which is apt to be completely unsettling to the unprepared visitor. The inhabitants of the atoll of Truk in the Southwest Pacific treat time in a fashion that has complicated life for themselves as well as for others, since it poses special problems not only for their civil and military governors and the anthropologists recording their life but for their own chiefs as well.

Time does not heal on Truk! Past events stack up, placing an ever-increasing burden on the Trukese and weighing heavily on the present. They are, in fact, treated as though they had just occurred. This was borne out by something which happened shortly after the American occupation of the atoll at the end of World War II.

A villager arrived all out of breath at the military government headquarters. He said that a murder had been committed in the village and that the murderer was running around loose. Quite naturally the military governor became alarmed. He was about to dispatch M.P.s to arrest the culprit when he remembered that someone had warned him about acting precipitously when dealing with "natives." A little enquiry turned up the fact that the victim had been "fooling around" with the murderer's wife. Still more enquiry of a routine type, designed to establish the place and date of the crime, revealed that the murder had not occurred a few hours or even days ago, as one might expect, but seventeen years before. The murderer had been running around loose in the village all this time.

A further example of how time does not heal on Truk is that of a land dispute that started with the German occupation in the 1890s, was carried on down through the Japanese occupation, and was still current and acrimonious when the Americans arrived in 1946.

Prior to Missionary Moses' arrival on Uman in 1867 life on Truk was characterized by violent and bloody warfare. Villages, instead of being built on the shore where life was a little easier, were placed on the sides of mountains where they could be better protected. Attacks would come without notice and often without apparent provocation. Or a fight might start if a man stole a coconut from a tree that was not his or waylaid a woman and took advantage of her. Years later someone would start thinking about the wrong and decide that it had not been righted. A village would be attacked again in the middle of the night.

When charges were brought against a chief for things he had done to his people, every little slight, every minor graft would be listed; nothing would be forgotten. Damages would be asked for everything. It seemed preposterous to us Americans, particularly when we looked at the lists of charges. "How could a chief be so corrupt?" "How could the people remember so much?"

Though the Truk islanders carry the accumulated burden of time past on their shoulders, they show an almost total inability to grasp the notion that two events can take place at the same time when they are any distance apart. When the Japanese occupied Truk at the end of World War I they took Artie Moses, chief of the island of Uman to Tokyo. Artie was made to send a wireless message back to his people as a demonstration of the wizardry of Japanese technology. His family refused to believe that he had sent it, that he had said anything at all, though they knew he was in Tokyo. Places at a distance are very real to them, but people who are away are very much away, and any interaction with them is unthinkable.

An entirely different handling of time is reported by the anthropologist Paul Bohannan for the Tiv, a primitive people who live in Nigeria. Like the Navajo, they point to the sun to indicate a general time of day, and they also observe the movement of the moon as it waxes and wanes. What is different is the way they use and experience time. For the Tiv, time is like a capsule. There is time for visiting, for cooking, or for working; and when one is in one of those times, one does not shift to another.

The Tiv equivalent of the week lasts five to seven days. It is not tied into periodic natural events, such as the phases of the moon. The day of the week is named after the things which are being sold in the nearest "market." If we had the equivalent, Monday would be "automobiles" in Washington, D.C., "furniture" in Baltimore, and "yard goods" in New York. Each of these might be followed by the days for appliances, liquor and diamonds in the respective cities. This would mean that as you travelled about the day of the week would keep changing, depending on where you were.

A requisite of our own temporal system is that the components must add up: Sixty seconds have to equal one minute, sixty minutes one hour. The American is perplexed by people who do not do this. The African specialist Henri Alexandre Junod, reporting on the Thonga, tells of a medicine man who had memorized a seventy-year chronology and could detail the events of each and every year in sequence. Yet this same man spoke of the period he had memorized as an "era" which he computed at "four months and eight hundred years' duration." The usual reaction to this story and others like it is that the man was primitive, like a child, and did not understand what he was saying, because how could seventy years possibly be the same as eight hundred? As students of culture we can no longer dismiss other conceptualizations of reality by saying that they are childlike. We must go much deeper. In the case of the Thonga, it seemed that a "chronology" is one thing and an "era" something else quite different, and there is no relation between the two in operational terms.

If these distinctions between European-American time and other conceptions of time seem to draw too heavily on primitive peoples, let me mention two other examples - from cultures which are as civilized, if not as industrialized, as our own. In comparing the United States with Iran and Afghanistan very great differences in the handling of time appear. The American attitude toward appointments is an example. Once while in Tehran I had the opportunity to observe some young Iranians making plans for a party. After plans were made to pick up everyone at appointed times and places everything began to fall apart. People would leave messages that they were unable to take so-and-so or were going somewhere else, knowing full well that the person who had been given the message couldn't possibly deliver it. One girl was left stranded on a street corner, and no one seemed to be concerned about it. One of my informants explained that he himself had had many similar experiences. Once he had made eleven appointments to meet a friend. Each time one of them had failed to show up. The twelfth time they swore that they would both be there, that nothing would interfere. The friend failed to arrive. After waiting for forty-five minutes my informant phoned his friend and found him still at home. The following conversation is an approximation of what took place:

"Is that you, Abdul?" "Yes." "Why aren't you here? I thought we were to meet for sure." "Oh, but it was raining," said Abdul with a sort of whining intonation that is very common in Parsi.

If present appointments are treated rather cavalierly, the past in Iran takes on a very great importance. People look back on what they feel are the wonders of the past and the great ages of Persian culture. Yet the future seems to have very little reality or certainty to it. Businessmen have been known to invest hundreds of thousands of dollars in factories of various sorts without making the slightest plan as to how to use them. A complete woollen mill was bought and shipped to Tehran before the buyer had raised enough money to erect it, to buy supplies, or even to train personnel. When American teams of technicians came to help Iran's economy they constantly had to cope with what seemed to them to be an almost total lack of planning.

Moving east from Iran to Afghanistan, one gets farther afield from American time concepts. A few years ago in Kabul a man appeared, looking for his brother. He asked all the merchants of the market place if they had seen his brother and told him where he was staying in case his brother arrived and wanted to find him. The next year he was back and repeated the performance. By this time one of the members of the American embassy had heard about his inquiries and asked if he had found his brother. The man answered that he and his brother had agreed to meet in Kabul, but neither of them had said what year.

Strange as some of these stories about the ways in which people handle time may seem, they become understandable when correctly analysed. To do this adequately requires an adequate theory of culture. Before we return to the subject of time again - in a much later chapter of this book - I hope that I will have provided just such a theory. It will not only shed light on the way time is meshed with many other aspects of society but will provide a key to unlock some of the secrets of the eloquent language of culture which speaks in so many different ways.

(Edward T. Hall: *The Silent Language* published by Doubleday & Company, New York in 1959)

1. What do you think the title means? Ask three questions that you would like the text to answer.

2. Read the first and last paragraphs. What do you expect the passage to be about?

3. Read the first paragraph of the second section: AMERICAN TIME, and the first paragraph of the third section: SOME OTHER CONCEPTS OF TIME. What do you now expect the passage to be about?

4. Fill in the following table about the ways in which time communicates.

|  |  |  |  |
| --- | --- | --- | --- |
| **Example given by** | **Situation** | **Problems** | **Implications/Conclusions** |
| *Author* |  |  | *What people do is more important than what they say* |
| *John Useem* |  |  |  |
|  | *Embassy in Latin country* |  |  |

5. Which of the following views of time are associated with American people?

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Views of time** | **American** | **Not American** |
| a. | time is like a museum |  |  |
| b. | it is pointless to make appointments too far in advance |  |  |
| c. | future oriented |  |  |
| d. | handled like a material |  |  |
| e. | divided into discrete segments |  |  |
| f. | many things happening at the same time |  |  |
| g. | scheduled |  |  |
| h. | don't value promptness |  |  |
| i. | time is like space |  |  |
| j. | time does not heal |  |  |
| k. | components must add up |  |  |
| l. | early morning calls signal urgency |  |  |
| m. | treated cavalierly |  |  |
| n. | tradition plays an important role |  |  |
| o. | a five-minute delay interval is not significant |  |  |
| p. | fixed in nature |  |  |
| q. | like a ribbon along which one progresses |  |  |

6. Fill in the following table giving information about the different ways in which some non-American groups of people see time and the problems that this can cause.

|  |  |  |
| --- | --- | --- |
| **Group of people** | **Problem/difference** | **Examples(s)** |
| *Pueblo Indians* | *Not clock bound* | *The Christmas dance began when things were ready* |
| *Navajo Indians* |  |  |
| *Sioux Indians* |  |  |
|  | *Time does not heal* |  |
|  |  |  |
| *Thonga* |  |  |
|  |  | *The people made arrangements to pick each other up but did not stick to the plans* |
|  |  |  |

Suggested answers

**Answers**

1. What do you think the title means? Ask three questions that you would like the text to answer.

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|  |  |  |  |
| --- | --- | --- | --- |
| **Example given by** | **Situation** | **Problems** | **Implications/Conclusions** |
| *Author* | *Mayor's committee's on human relations in large American city.* | *Try to estimate chances of city department adopting non-discriminatory practices.* | *What people do is more important than what they say* |
| *John Useem* | *South Pacific* | *Natives having difficulty working out schedules with white supervisors.* | *Different parts of day have different significance.* |
| *American agriculturalist* | *Embassy in Latin country* | *Trying to organise time to visit minister.* | *Different ideas about how long a wait is acceptable.* |

5. Which of the following views of time are associated with American people?

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Views of time** | **American** | **Not American** |
| a. | time is like a museum |  | X |
| b. | it is pointless to make appointments too far in advance |  | X |
| c. | future oriented | A |  |
| d. | handled like a material | A |  |
| e. | divided into discrete segments | A |  |
| f. | many things happening at the same time |  | X |
| g. | scheduled | A |  |
| h. | don't value promptness |  | X |
| i. | time is like space |  | X |
| j. | time does not heal |  | X |
| k. | components must add up | A |  |
| l. | early morning calls signal urgency | A |  |
| m. | treated cavalierly |  | X |
| n. | tradition plays an important role |  | X |
| o. | a five-minute delay interval is not significant |  | X |
| p. | fixed in nature | A |  |
| q. | like a ribbon along which one progresses | A |  |

6. Fill in the following table giving information about the different ways in which some non-American groups of people see time and the problems that this can cause.

|  |  |  |
| --- | --- | --- |
| **Group of people** | **Problem/difference** | **Examples(s)** |
| *Pueblo Indians* | *Not clock bound* | *The Christmas dance began when things were ready* |
| *Navajo Indians* | *Only here and now is real* | *Would rather have an old horse now than a better one in future.* |
| *Sioux Indians* | *No word for late or waiting* | *Taught meaning of time by running buses and starting classes on time.* |
| *Truk* | *Time does not heal* | *Murder had been committed 17 years before. Dispute lasted from 1896 to 1946.* |
| *Tiv* | *Time like a capsule* | *Days named after things being sold in market in particular town.* |
| *Thonga* | *Components of time need not add up.* | *70 yrs = 800 yrs.* |
| *Iran* | *Appointments treated cavalierly.* | *The people made arrangements to pick each other up but did not stick to the plans* |
| *Afghanistan* | *Further from American idea.* | *Arranged to meet brother but did not know which year.* |